



Australian Government

Australian Maritime Safety Authority

WCRLF MANAGEMENT MEETINGS FREMANTLE & GERALDTON JULY 2018

Doing Business in WA

1. Regional Offices across Australia can be found using the service outlet map on the AMSA website. Offices in Western Australia are located in Fremantle, Geraldton, Karratha and Port Hedland.
2. 110 nominated Australia Post outlets will conduct proof of identification processes to complete applications for Certificate of Competency. A list of these outlets can also be found on the service outlet map.
3. AMSA Connect is available for general enquiries and can escalate more complex queries to the appropriate technical team member (tiers of enquiry)
4. Appointments will need to be made for face-to-face meetings at some regional locations.

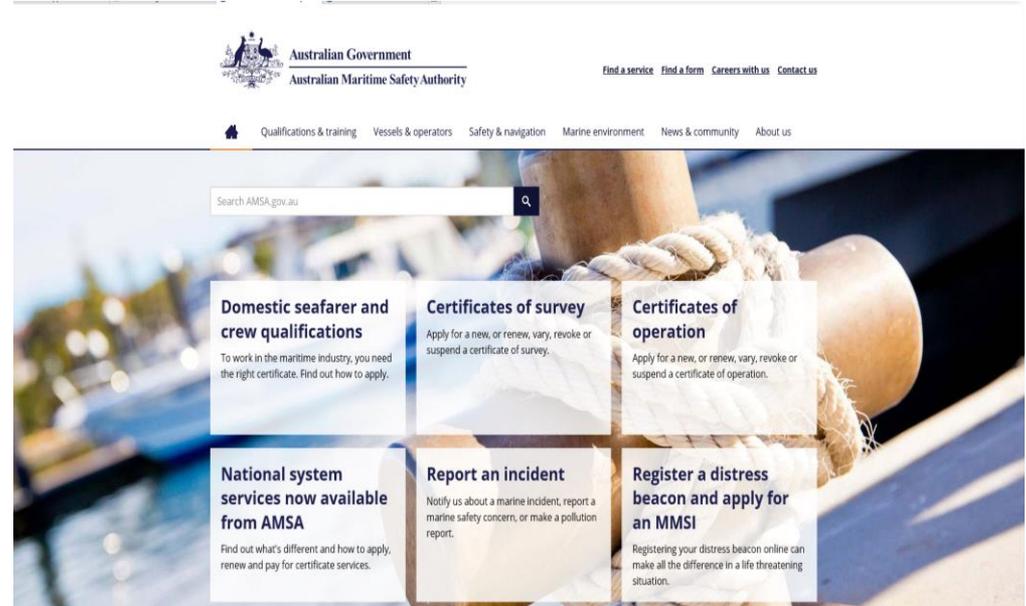


Doing business online

The AMSA website will provide you with access to online forms, self service tools and guidance notes along with up to date information on all things surrounding the national system.

You will be able to:

- Find information about your operation
- Update your qualifications
- Seek an exemption or equivalent means of compliance
- Report an incident
- Find an accredited marine surveyor or training organisations
- Read the latest news and updates from AMSA
- Have your say about proposed changes.



AMSA Connect

We've increased the hours of our customer service team, AMSA Connect, so that they will be open from 8 am to 5 pm in AWST. You can access these services over the phone or in person at one of the AMSA locations in Fremantle, Geraldton, Karratha and Port Hedland.

You can contact AMSA Connect for services including:

- Help filling out applications
- Taking payments
- Bookings assessments
- Answer questions relating to the regulation of DCVs
- Assist with more complex enquiries and escalate to technical officers when required
- Book meetings face-to-face meetings at your local AMSA office or book a meeting with your local Liaison Officer
- Direct you to self-help tools on amsa.gov.au.

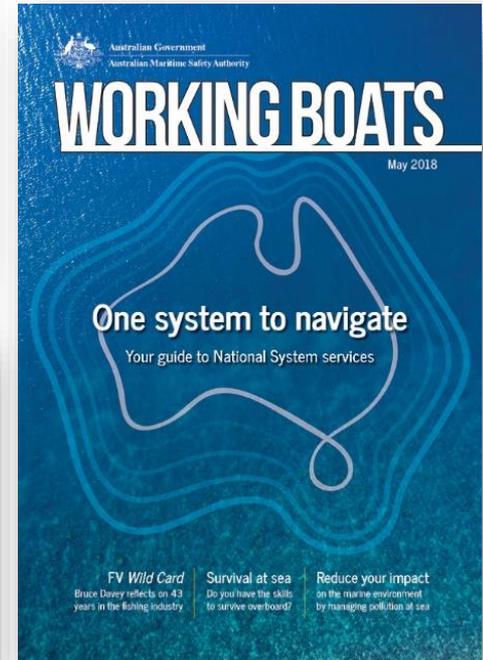
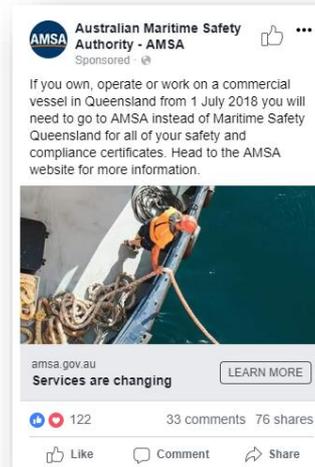
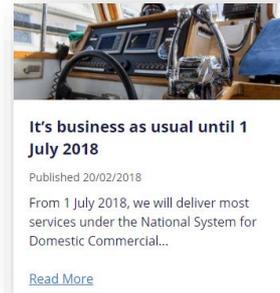
You can contact AMSA Connect from 8 am to 5 pm Monday to Friday by calling 1800 627 484 or filling in our online form at www.amso.gov.au/contact-us

Methods of communication

AMSA utilises different methods of communication to keep stakeholders up to date on news and issues relating to the domestic commercial vessel industry.

To support the transition to the transfer of services to AMSA we are using the following to communicate key changes:

- AMSA publications like AMSA Update and Working Boats
- Press releases and news items on the website
- External industry publications and newsletters
- Advertising campaigns
 - Social media
 - Newspapers (general and industry)
 - Radio
 - Search engines/Online search
- Regional industry events
- Direct mail



Background to the proposed new survey arrangements

A 2014-2015 'streamlining review' was undertaken, driven by:

Industry discontent

Concerns with how the National System had been implemented
Perceived outdated or unnecessary requirements

Deregulation agendas

Government red tape reduction initiatives
Commonwealth agencies required to reduce regulatory costs

The cost of regulation

Increasing costs, reduced government budgets
Administering marine safety regulation can be expensive

International trends

Increased focus on SMS internationally
Less prescription, more performance-based

Key change: reduction of periodic survey requirements

NSAMS Survey Level 2

NSAMS Level 2 Survey Requirements

Year 0
Initial survey

Year 1
No surveys

Year 2
No surveys

Year 3
In & out of water surveys

Year 4
No surveys

Year 5
Renewal in & out of water surveys

Class 2C < 7.5m with passengers

Class 2D with passengers

Class 2E with passengers

Class 4C

Class 4D with overnight passengers

Class 4E with overnight passengers

503 Survey Frequency Medium

503 Survey Category Medium Requirements

Year 0
Initial survey

Year 1
No surveys

Year 2
No surveys

Year 3
In water survey

Year 4
No surveys

Year 5
Renewal in & out of water surveys

Class 2A with no passengers

Class 2B extended with no passengers

Class 2B with no passengers

Class 3A, 3B extended and 3B

Class 2C \geq 12m

Class 2C with a modifier

Class 2D with a modifier

Class 2E with a modifier

Class 3C \geq 12m

Class 2D \geq 12m with passengers

Class 2E \geq 12m with passengers

Class 4C, 4D & 4E \geq 12m

Class 4C, 4D & 4E with a modifier

Class 3C, 3D & 3E with a modifier

Key change: more flexibility in survey timing

- Implemented through [Marine Order 503 \(Certificate of survey\)](#)
- Periodic survey may occur up to 3 months prior to and 3 months after the due date, providing a 6 month window
- **Note:** the due date is the same each year, regardless as to when the survey is conducted
- Renewal surveys must occur within the 6 month period before the CoS expires

Key change: individualised survey frequency

- Implemented through [Marine Order 503 \(Certificate of survey\)](#)
- Flexibility to move vessels into higher or lower survey frequency levels, depending on the performance of the individual vessel
- Vessels which perform poorly during survey or compliance monitoring activities will be moved into a higher survey frequency level
 - medium survey frequency vessels can be moved into annual survey
 - low survey frequency vessels can be moved into medium survey frequency
- Owners can apply to move a vessel into a lower survey frequency level when their CoS is being renewed after 2023 - Survey Mobility Rules will be released before that date

Transitioning to the new regime

- All vessels will move to the new survey regime on 1 July 2018. Replacement certificates will be issued based on the new schedules
 - this will be done automatically and vessel owners will not have to apply for the new certificate
- The vessel's survey year will be based on:
 - when the last shaft survey was completed; or
 - when the next out of water survey is due; or
 - other available survey information for the vessel

Area's of Interest

1. **Safety Management Systems** Whilst most passenger vessels visited by AMSA region West in the last 12 months have had an SMS many do not meet the requirements set down as mandatory in 2015
2. **Incident reporting** and follow up. Incidents must be reported and AMSA look at assisting where possible. Incident not reported resulting in make-shift repairs or third party complaints can be treated as breaches and invoke regulatory attention quickly.
3. **Compliance** Many operators are unaware of what their obligations to themselves, employees and passengers are and how to remain compliant within the regulatory space.

Regulatory Activity

There are various compliance mechanisms that AMSA Marine Inspectors and Marine Safety Inspectors can utilise to address at-risk behaviours and non-compliant activities and include issuing the following:-

- Vessel Inspection Check
- Improvement Notices
- Direction Notices
- Prohibition Notices
- And in serious cases a Detention Notice can be issued
- Prosecution

An inspection will either be one of the following;

- An individual vessel inspection
- A fleet monitoring visit
- A compliance check

EDUCATION will be our first port of call.

So...what does all this mean for you?

01 July 2018...in Exmouth.

- AMSA online services become available along with Australia Post services
- Interacting with AMSA MSI's for vessel inspections and continuing community liaison.
- Continue accessing AMSA Accredited Marine Surveyors for vessel surveys.
- AMSA Connect – **1800 627 484**
- www.amsa.gov.au

THANK YOU

For further information:

www.amsa.gov.au

AMSA Connect 1800 627 484



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